



Just Swimming Pool Renovations Manufacturer's Warranty

Thank you for the interest of the products and services of Just Swimming Pool Renovations.

This limited warranty applies to materials and services purchased from Just Swimming Pool Renovations.

What does this limited warranty Cover?

This limited warranty covers any defects in material and workmanship under normal use during the warranty period.

During the warranty period Just Swimming Pool Renovations will repair or replace at no charge products or parts of products that prove defective because of improper material or workmanship, under normal use and maintenance

What will we do to correct problems?

Just Swimming Pool Renovations will either repair or replace the problem at no charge.

How long does this limited warranty last?

The warranty covers a 24 Month guarantee on all materials and workmanship from date of service provided, providing you have documented evidence of your pools weekly PH balance.

- Calcium levels should be kept between 200-220 ppm
- PH levels should be kept between 7.2-7.4

If you go outside these parameters by more than 10% you will void your limited warranty

What does this limited warranty not cover?

The limited warranty does not cover any problem that is caused by;

- Conditions, malfunctions or damage not resulting from defects through materials or workmanship. Such problems may include any of the following;

- **Major cracks and leakage** which can be the result of some of the above factors but also of pool settlement or movement. This is often observed in clay soils which when normally moist, then go through a drought, and thus compact (shrink back) and maybe take part of the pool with them. Cracks and leakage can also result after a drought is broken when the soils swell unevenly causing stresses on the pool which it cannot resist as a whole and cracks in some places
- **General cracking** (minor) which can be the result of age or maybe settlement and may well allow water to penetrate into the concrete structure. If your pool is salt water this is of greater concern as there is the prospect of the water causing fast

rusting of the reinforcement steel buried within the concrete. The outcome can be at best some concrete cancer or at worst, a major structural issue.

- **Stains** which are usually the result of mineralisation (from pool water), pools chemicals, leaves, bottle tops and algae growth.
- Calcium is the most complex and difficult of all the pool stain issues to treat because calcium can form in a pool for a variety of reasons. White calcium (or scale) can form because pool owners often have difficulty keeping their pH in balance – particularly when their pool is new. High pH is a major reason for calcium formation and growth. Once a thin layer of calcium has formed, it continues to grow because it attracts more calcium to it over time. Eventually the calcium will become bigger and sometimes harder than the concrete pool surface. If you have calcium spots or scale we strongly recommend you do something about it soon. Calcium that is left untreated can lift, crack and break up your cement pool surface over time causing serious and costly damage to your pool.
- The water you use to fill your pool can have metal in it. If you are seeing many tiny rusty spots, then that is probably the case. Adding a "metal out" additive to filter the water is your best defense for this issue. You may find you need to sweep and vacuum more often as well. There are also ways to acid wash the spots directly, or you can scrub them with a brush as needed. Some people also use magnets in their pools to collect tiny bits of metal.
- The simply dropping of a metal item in a pool can cause rust stains. It can be as simple as a nail or bobby pin. Any metal item that can rust can also stain your pool. Make sure that such items are removed immediately upon being discovered. The more acid in the pool, the faster the problem becomes but if you do end up with a stain, clean it up using a steel brush or a rust removing liquid that can be purchased at any pool supply store.

What do you have to do?

In the event of a problem please contact us by email, phone or mailing address. If problem is regarding the resurfacing of your pool please provide documentation of required chemical levels.

Address: 17-19 Arrowfield Court Wamuran QLD 4512

Phone: 1800 766 504

Email: jspr@tpg.com.au

Please note having this manufacturing warranty does not by any means affect your consumer guarantee. The ACCC states Consumers' rights are not limitless and the consumer guarantees do not require you to provide a remedy unless one of the guarantees has not been met.

For example, Businesses are not required to provide a remedy if a consumer:

- Simply changes their mind, decides they do not like the purchase or has no use for it
- Discovers they can buy the goods or services more cheaply elsewhere
- Has damaged the goods by using them in a way that was unreasonable or negligent.

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Jamie Strachan (Director)

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Rosalee Langham (Director)

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